

CONTACT INFORMATION FOR ICBC CLAIM CENTRES

Newton (Surrey) Claim Centre

13665 68 Avenue
Surrey, BC V3W0Y6
Phone: 604-597-7600
Fax: 604-597-7601
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Surrey (Guildford) Claim Centre

10262 – 152A Street
Surrey, BC V3R6T8
Phone: 604-584-3211
Fax: 604-584-0496
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Centralized Claims Centre Out of Province MD Claims

500 – 10470 152 Street
Surrey, BC V3R0Y3
Phone: 604-592-8800
Fax: 604-592-4867
Operational Hours: Mon – Fri 8:00 am – 4:30
pm.
Call Centre doesn't book initial claims appts.

Centralized Claims Services

405 – 10470 152 Street
Surrey, BC V3R0Y4
Phone: 604-587-3419
Fax: 604-592-8819
Operational Hours: Mon to Fri 8:00am –
4:30pm.
Call Centre doesn't book initial claims appts.

Coquitlam Claim Centre

100 Blue Mountain Street
Coquitlam, BC V3K1A2
Phone: 604-525-0511
Fax: 604-525-7170
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

ICBC Centralized Estimating Facility (CEF)

1575 Hartley Avenue
Coquitlam, BC V3K6Z7
Phone: 604-777-4500
Fax: 604-777-4501
Operational Hours: 7:00am – 5:30pm 7 Days a
Week.
Closed Christmas and New Year's Day

Langley Claim Centre

6000 Production Way
Langley, BC V3A6L5
Phone: 604-530-7111
Fax: 604-530-7087
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

New Westminster Claim Centre

1320 Third Avenue
New Westminster, BC
V3M5T4
Phone: 604-522-3552
Fax: 604-527-8734
Operational Hours: Mon – Thu 7am – 5:30pm/
Friday 7am – 4:30pm

Burnaby Claim Centre

4399 Wayburne Drive
Burnaby, BC V5G3X7
Phone: 604-438-1431
Fax: 604-438-7549
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Coquitlam Claim Centre

100 Blue Mountain Street
Coquitlam, BC V3K1A2
Phone: 604-525-0511
Fax: 604-525-7170
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

CONTACT INFORMATION FOR ICBC CLAIM CENTRES

North Vancouver (Capilano) Claim Centre

255 Lloyd Avenue
North Vancouver, BC
V7P3G5
Phone: 604-986-6141
Fax: 604-983-8301
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Vancouver (Fifth and Cambie) Claim Centre

456 West 5th Avenue
Vancouver, BC V5Y3Z3
Phone: 604-871-2300
Fax: 604-871-2301
Notes: West 5th Ave (between Cambie and
Yukon)
is now one way only, westbound.
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Vancouver (Kingsway) Claim Centre

999 Kingsway
Vancouver, BC V5V4Z7
Phone: 604-872-3622
Fax: 604-872-6062
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

Abbotsford Claim Centre

2885 Trethewey St
Abbotsford, BC V2T3R2
Phone: 604-853-7121
Fax: 604-853-2766
Notes: It's recommended that customers route
themselves via Exit 87, Clearbrook Road
Operational Hours: Mon – Tues 7am – 7:30pm /
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm