

# CONTACT INFORMATION FOR ICBC CLAIM CENTRES

## **Newton (Surrey) Claim Centre**

13665 68 Avenue  
Surrey, BC V3W0Y6  
Phone: 604-597-7600  
Fax: 604-597-7601  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Surrey (Guildford) Claim Centre**

10262 – 152A Street  
Surrey, BC V3R6T8  
Phone: 604-584-3211  
Fax: 604-584-0496  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Centralized Claims Centre Out of Province MD Claims**

# 500 – 10470 152 Street  
Surrey, BC V3R0Y3  
Phone: 604-592-8800  
Fax: 604-592-4867  
Operational Hours: Mon – Fri 8:00 am – 4:30  
pm.  
Call Centre doesn't book initial claims appts.

## **Centralized Claims Services**

# 405 – 10470 152 Street  
Surrey, BC V3R0Y4  
Phone: 604-587-3419  
Fax: 604-592-8819  
Operational Hours: Mon to Fri 8:00am –  
4:30pm.  
Call Centre doesn't book initial claims appts.

## **Coquitlam Claim Centre**

100 Blue Mountain Street  
Coquitlam, BC V3K1A2  
Phone: 604-525-0511  
Fax: 604-525-7170  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **ICBC Centralized Estimating Facility (CEF)**

1575 Hartley Avenue  
Coquitlam, BC V3K6Z7  
Phone: 604-777-4500  
Fax: 604-777-4501  
Operational Hours: 7:00am – 5:30pm 7 Days a  
Week.  
Closed Christmas and New Year's Day

## **Langley Claim Centre**

6000 Production Way  
Langley, BC V3A6L5  
Phone: 604-530-7111  
Fax: 604-530-7087  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **New Westminster Claim Centre**

1320 Third Avenue  
New Westminster, BC  
V3M5T4  
Phone: 604-522-3552  
Fax: 604-527-8734  
Operational Hours: Mon – Thu 7am – 5:30pm/  
Friday 7am – 4:30pm

## **Burnaby Claim Centre**

4399 Wayburne Drive  
Burnaby, BC V5G3X7  
Phone: 604-438-1431  
Fax: 604-438-7549  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Coquitlam Claim Centre**

100 Blue Mountain Street  
Coquitlam, BC V3K1A2  
Phone: 604-525-0511  
Fax: 604-525-7170  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

# CONTACT INFORMATION FOR ICBC CLAIM CENTRES

## **North Vancouver (Capilano) Claim Centre**

255 Lloyd Avenue  
North Vancouver, BC  
V7P3G5  
Phone: 604-986-6141  
Fax: 604-983-8301  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Vancouver (Fifth and Cambie) Claim Centre**

456 West 5th Avenue  
Vancouver, BC V5Y3Z3  
Phone: 604-871-2300  
Fax: 604-871-2301  
Notes: West 5th Ave (between Cambie and  
Yukon)  
is now one way only, westbound.  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Vancouver (Kingsway) Claim Centre**

999 Kingsway  
Vancouver, BC V5V4Z7  
Phone: 604-872-3622  
Fax: 604-872-6062  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm

## **Abbotsford Claim Centre**

2885 Trethewey St  
Abbotsford, BC V2T3R2  
Phone: 604-853-7121  
Fax: 604-853-2766  
Notes: It's recommended that customers route  
themselves via Exit 87, Clearbrook Road  
Operational Hours: Mon – Tues 7am – 7:30pm /  
Wed – Thurs 7am – 5:30pm / Fri 7am – 4:30pm